

From:

To:

Date: 4/13/2020 12:39:18 AM

Subject:



# WILDLIFE Whispers

10th Edition

April  
2020

## COVID-19

There have been some concerns raised about rescuing of wildlife during the current lockdown. The following advice is available on the QLD Health site and clarifies our situation -

The following statement is from the [Queensland Health web site](#) -

### PART 1 — DIRECTION – HOME CONFINEMENT, MOVEMENT AND GATHERING

5. This direction applies from 11:59 pm on 2 April 2020 until the end of the declared public health emergency, unless it is revoked or replaced.

#### Home Confinement requirements in Queensland

6. A person who resides in Queensland must not leave their principal place of residence except for, and only to the extent reasonably necessary to accomplish, the following permitted purposes:
- to obtain food or other essential goods or services;
  - to obtain medical treatment or other health care services;
  - to engage in physical exercise;
  - to perform work or volunteering, or carry out or conduct an essential business, activity or undertaking, and the work, business activity or undertaking to be performed is of a nature that cannot reasonably be performed from the person's principal place of residence;

Therefore, we are legally allowed to continue rescuing and caring for any animals that require it. If any member is pulled over by the Police or stopped by the Police whilst looking for an animal, all they have to do is show their membership card and proof (message from WRA with rescue details will suffice), to prove they are in the middle of a rescue.

We do appreciate that many members may not want to rescue under current circumstances. That is totally fine, however, we do ask if you could let us know so that we can advise the WRA phone team and update your profile.

## TRAINING IS BACK ON - ONLINE WITH ZOOM

We have reinstated our training calendar as we will now use online training via the Zoom application. Here is a list of available courses -

30/04/2020 6:30pm - 8:30pm - Carer Induction  
02/05/2020 1:00pm - 3:00pm - Carer Induction  
09/05/2020 10:30am - 12:30pm - Beginner Bird  
09/05/2020 1:00pm - 3:00pm - Beginner Macropod  
16/05/2020 1:00pm - 3:00pm - Basic Rescuer

If you would like to register for any of these courses please email

A reminder to all existing carers who have not completed an Induction course that this training is a mandatory requirement for permit renewal in June 2020. Online training will assist our regional/remote members to achieve this requirement.

## REMINDER TO ALL RESCUERS

4/13/2020

One of the most important roles for FNQ Wildlife Rescue is to facilitate the rescue/retrieval of wildlife from a location, member of the public (MOP) or a vet. We have found recently that many members either do not answer their phones when called or are unavailable on a regular basis.

Please, if you have indicated to us that you are prepared to assist with rescues then we ask you to do so whenever possible.

If you are unable to assist with rescues then please tell us so we don't waste time making un-necessary calls.

Is there a better way to alert rescuers about rescues or pickups? if you have any ideas, please email the secretary@fnqwr.com.au.

## FAUNA RECORDS REMINDER

A reminder to all carers to ensure that your fauna records are up to date. We are required to submit our quarterly return to DES very shortly so we need to have current data.

## THANK YOU

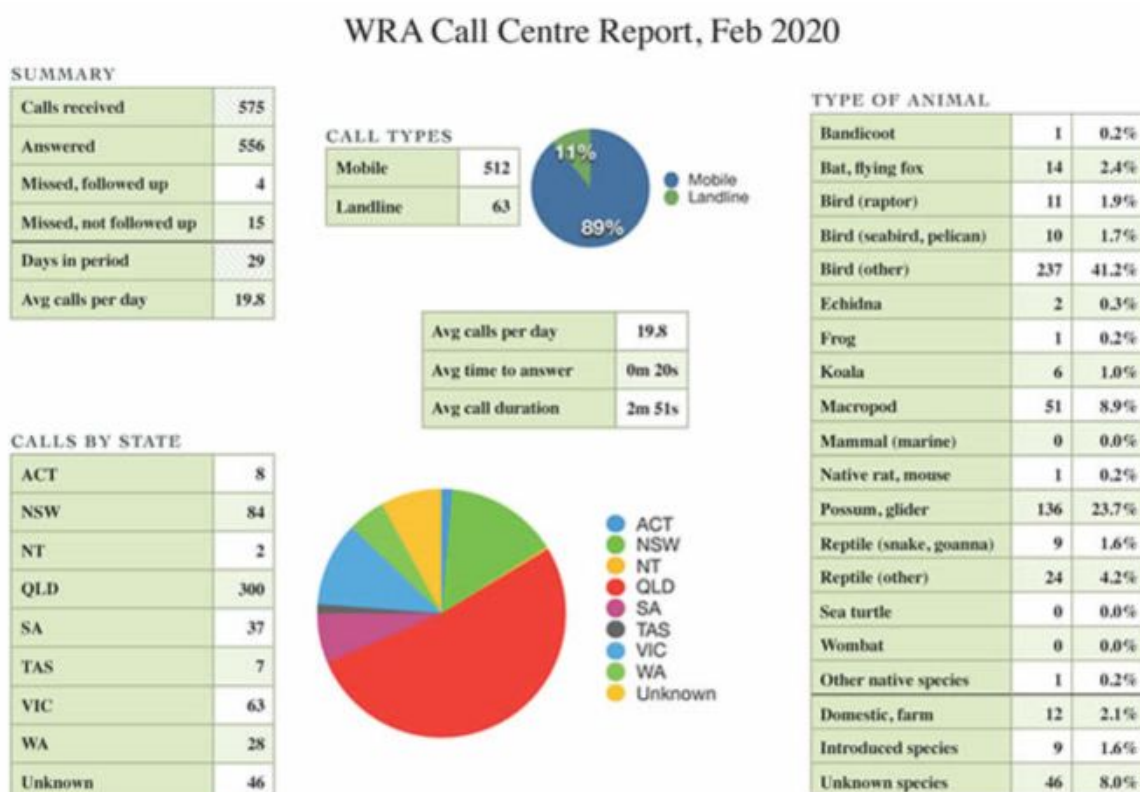
On behalf of all members, the committee would like to pass on our sincere thanks to -

Brad Lewis of Cairns Highland Property Maintenance for assistance with making bird cages. Brad, who is not a member, donated over 60 hours to this task. Without his help, we would not have these cages available at the Centre.

We would also like to thank all those companies/individuals who donated prizes for our Trivia Night which has been cancelled due to COVID-19. We do hope to hold this in the future if restrictions are lifted.

## WRA CALLS

We have received our first statistics from WRA regarding call data. As you can there was a significant increase once we became affiliated in March. We are working with WRA to give us data just for FNQ rather than being lumped in with the rest of QLD. The charts appear below but are also attached for those who want to analyse the information more thoroughly.



### Distribution of Calls - Feb 2020



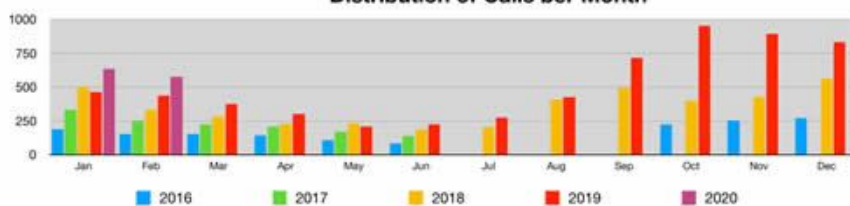
#### DAY OF WEEK

Sunday	77
Monday	86
Tuesday	71
Wednesday	81
Thursday	79
Friday	69
Saturday	112

#### TIME OF DAY

Midnight - 4 am	16
4 am - 8 am	46
8 am - noon	135
Noon - 4 pm	129
4 pm - 8 pm	150
8 pm - midnight	99

### Distribution of Calls per Month



## WRA Call Centre Report, Mar 2020

#### SUMMARY

Calls received	1072
Answered	1044
Missed, followed up	8
Missed, not followed up	20
Days in period	31

#### CALL TYPES

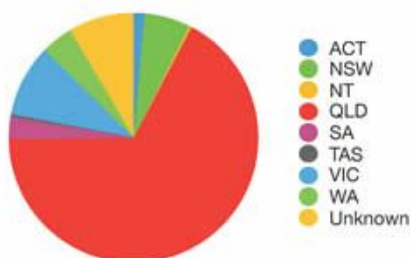
Mobile	945
Landline	127



Avg calls per day	34.6
Avg time to answer	0m 21s
Avg call duration	2m 49s

#### CALLS BY STATE

ACT	15
NSW	64
NT	3
QLD	717
SA	31
TAS	4
VIC	100
WA	44
Unknown	91



#### TYPE OF ANIMAL

Bandicoot	3	0.3%
Bat, flying fox	41	3.8%
Bird (raptor)	8	0.7%
Bird (seabird, pelican)	10	0.9%
Bird (other)	510	47.6%
Echidna	2	0.2%
Frog	6	0.6%
Koala	6	0.6%
Macropod	98	9.1%
Mammal (marine)	0	0.0%
Native rat, mouse	8	0.7%
Possum, glider	154	14.4%
Reptile (snake, goanna)	24	2.2%
Reptile (other)	35	3.3%
Sea turtle	5	0.5%
Wombat	0	0.0%
Other native species	4	0.4%
Domestic, farm	16	1.5%
Introduced species	12	1.1%
Unknown species	104	9.7%

Distribution of Calls - Mar 2020



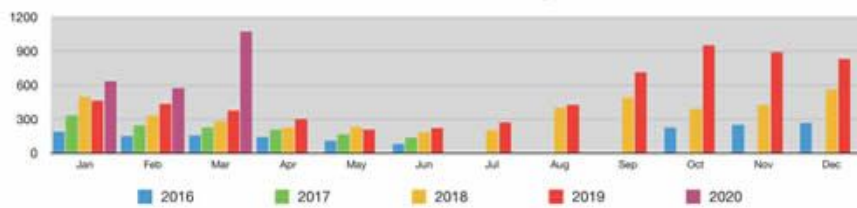
DAY OF WEEK

Sunday	187
Monday	192
Tuesday	152
Wednesday	133
Thursday	108
Friday	157
Saturday	143

TIME OF DAY

Midnight - 4 am	27
4 am - 8 am	52
8 am - noon	273
Noon - 4 pm	251
4 pm - 8 pm	314
8 pm - midnight	155

Distribution of Calls per Month



**FNQ Wildlife Rescue**  
4 March at 20:45

Support us in making a difference 🐾 🐦 🐰 🐻 🐼 🐾

FNQ Wildlife Rescue has established a **Wildlife Food Fund** dedicated solely to raising funds to cover the cost of fauna supplies for our network of carers across Far North Queensland from Cardwell to Cape York.

In the last financial year, FNQ Wildlife Rescue spent over \$20,000 to have specialised wildlife food available for carers at cost price. This food is not readily available at vets or pet stores and is vital for the appropri...

[See more](#)

GOFUNDME.COM  
**Help feed Australian Wildlife organized by FNQ Wildlife Rescue**

INTRODUCING THE FNQ WILDLIFE FOOD FUND

Wouldn't it be great if we had a fundraising program to raise funds dedicated to covering cost of fauna supplies for carers?

Well now we do! The Marketing sub-committee has taken the fundraising initiative to establish an annual FNQ Wildlife Food Fund dedicated solely to raising funds to subsidise the cost of fauna supplies for our network of carers across Far North Queensland.

This program will only be successful with ALL members support. Please share in your online networks -

<https://www.gofundme.com/f/fnq-wildlife-food-fund>



## CONTAINERS FOR CHANGE

Next time you visit the recycler, consider donating to FNQ Wildlife Rescue!

We will be putting posters up at the recycling agents in our area.

Our Scheme ID is **C10130667** and it is quick and easy to donate.

Make sure to tell your friends and relatives. This is a simple way to help us raise much needed funds for the cause.



This email is being sent to you because you are a financial member of FNQ Wildlife Rescue Incorporated. We respect your privacy so if you would prefer not to receive our newsletters in the future, please [unsubscribe](#) .

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Web: [www.fnqwildliferescue.org.au](http://www.fnqwildliferescue.org.au)  
Email: [Secretary](#)  
ABN 28 336 727 588

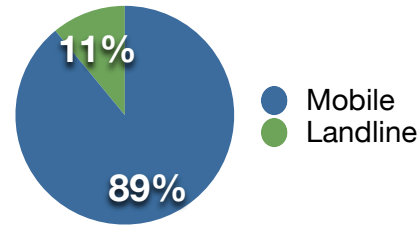
# WRA Call Centre Report, Feb 2020

## SUMMARY

<b>Calls received</b>	<b>575</b>
<b>Answered</b>	<b>556</b>
<b>Missed, followed up</b>	<b>4</b>
<b>Missed, not followed up</b>	<b>15</b>
<b>Days in period</b>	<b>29</b>
<b>Avg calls per day</b>	<b>19.8</b>

## CALL TYPES

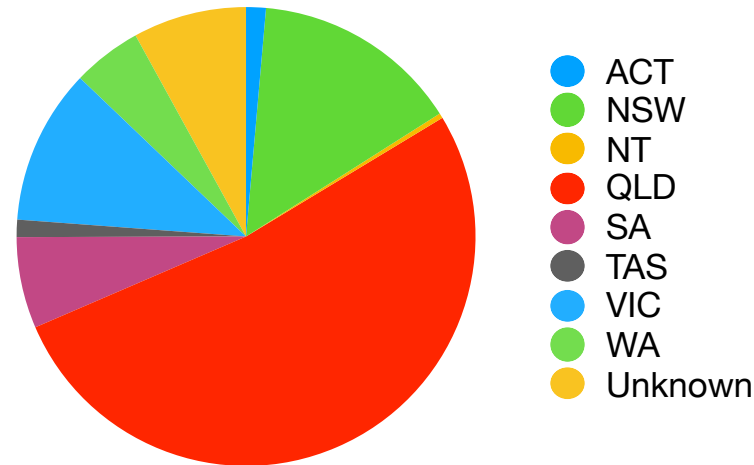
<b>Mobile</b>	<b>512</b>
<b>Landline</b>	<b>63</b>



<b>Avg calls per day</b>	<b>19.8</b>
<b>Avg time to answer</b>	<b>0m 20s</b>
<b>Avg call duration</b>	<b>2m 51s</b>

## CALLS BY STATE

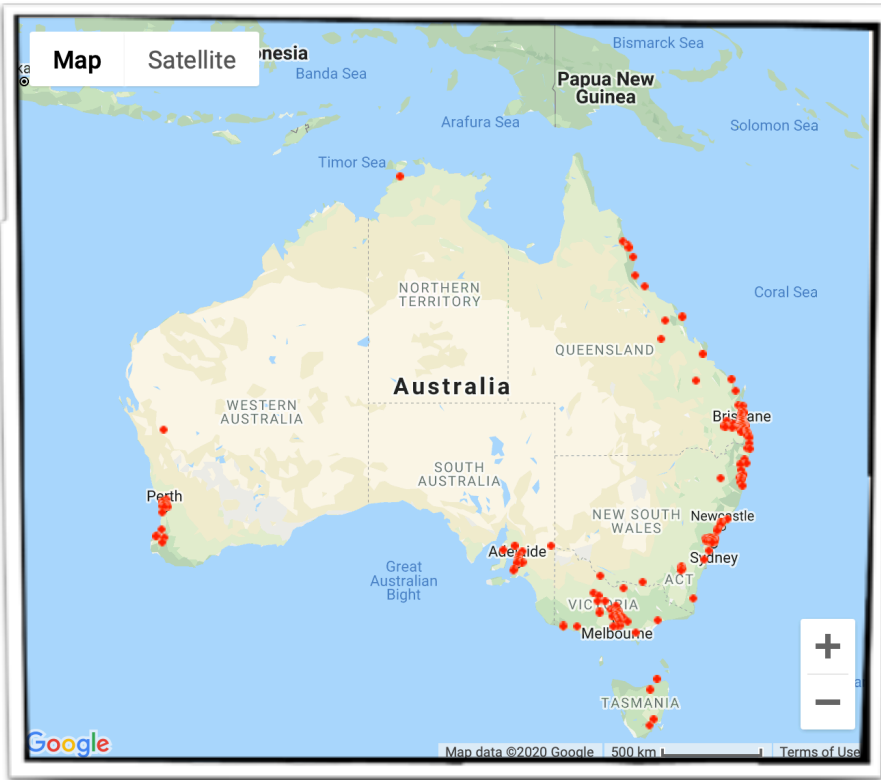
<b>ACT</b>	<b>8</b>
<b>NSW</b>	<b>84</b>
<b>NT</b>	<b>2</b>
<b>QLD</b>	<b>300</b>
<b>SA</b>	<b>37</b>
<b>TAS</b>	<b>7</b>
<b>VIC</b>	<b>63</b>
<b>WA</b>	<b>28</b>
<b>Unknown</b>	<b>46</b>



## TYPE OF ANIMAL

<b>Bandicoot</b>	<b>1</b>	<b>0.2%</b>
<b>Bat, flying fox</b>	<b>14</b>	<b>2.4%</b>
<b>Bird (raptor)</b>	<b>11</b>	<b>1.9%</b>
<b>Bird (seabird, pelican)</b>	<b>10</b>	<b>1.7%</b>
<b>Bird (other)</b>	<b>237</b>	<b>41.2%</b>
<b>Echidna</b>	<b>2</b>	<b>0.3%</b>
<b>Frog</b>	<b>1</b>	<b>0.2%</b>
<b>Koala</b>	<b>6</b>	<b>1.0%</b>
<b>Macropod</b>	<b>51</b>	<b>8.9%</b>
<b>Mammal (marine)</b>	<b>0</b>	<b>0.0%</b>
<b>Native rat, mouse</b>	<b>1</b>	<b>0.2%</b>
<b>Possum, glider</b>	<b>136</b>	<b>23.7%</b>
<b>Reptile (snake, goanna)</b>	<b>9</b>	<b>1.6%</b>
<b>Reptile (other)</b>	<b>24</b>	<b>4.2%</b>
<b>Sea turtle</b>	<b>0</b>	<b>0.0%</b>
<b>Wombat</b>	<b>0</b>	<b>0.0%</b>
<b>Other native species</b>	<b>1</b>	<b>0.2%</b>
<b>Domestic, farm</b>	<b>12</b>	<b>2.1%</b>
<b>Introduced species</b>	<b>9</b>	<b>1.6%</b>
<b>Unknown species</b>	<b>46</b>	<b>8.0%</b>

## Distribution of Calls - Feb 2020



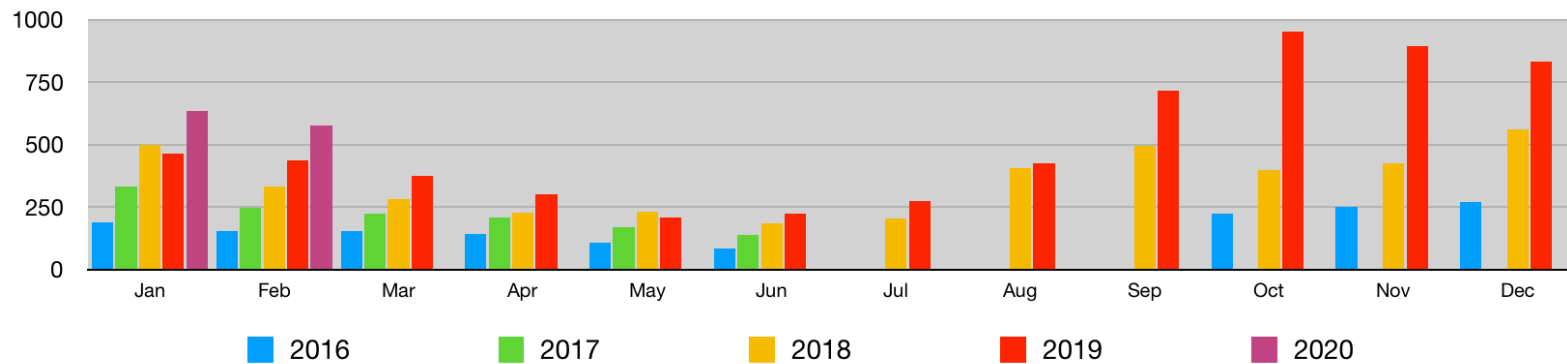
### DAY OF WEEK

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Monday	86	<div style="width: 86%;"></div>
Tuesday	71	<div style="width: 71%;"></div>
Wednesday	81	<div style="width: 81%;"></div>
Thursday	79	<div style="width: 79%;"></div>
Friday	69	<div style="width: 69%;"></div>
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Midnight - 4 am	16	<div style="width: 16%;"></div>
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Noon - 4 pm	129	<div style="width: 129%;"></div>
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## Distribution of Calls per Month



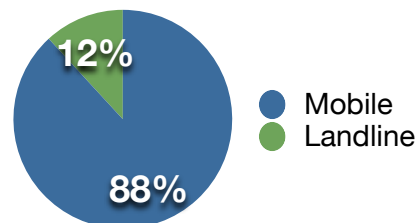
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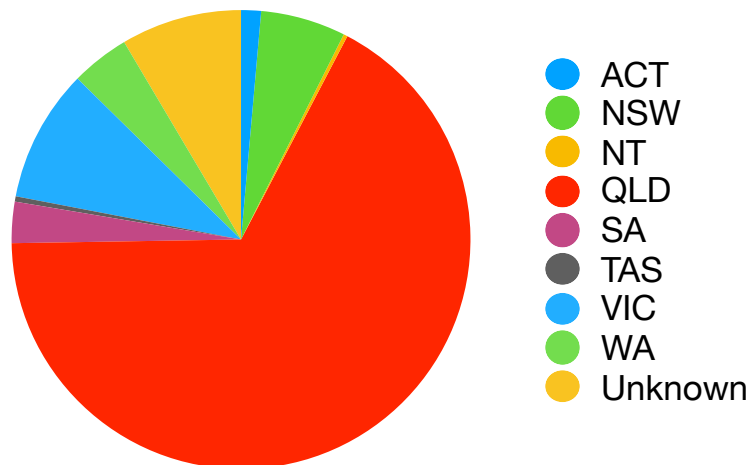
<b>Mobile</b>	<b>945</b>
<b>Landline</b>	<b>127</b>



<b>Avg calls per day</b>	<b>34.6</b>
<b>Avg time to answer</b>	<b>0m 21s</b>
<b>Avg call duration</b>	<b>2m 49s</b>

## CALLS BY STATE

<b>ACT</b>	<b>15</b>
<b>NSW</b>	<b>64</b>
<b>NT</b>	<b>3</b>
<b>QLD</b>	<b>717</b>
<b>SA</b>	<b>31</b>
<b>TAS</b>	<b>4</b>
<b>VIC</b>	<b>100</b>
<b>WA</b>	<b>44</b>
<b>Unknown</b>	<b>91</b>

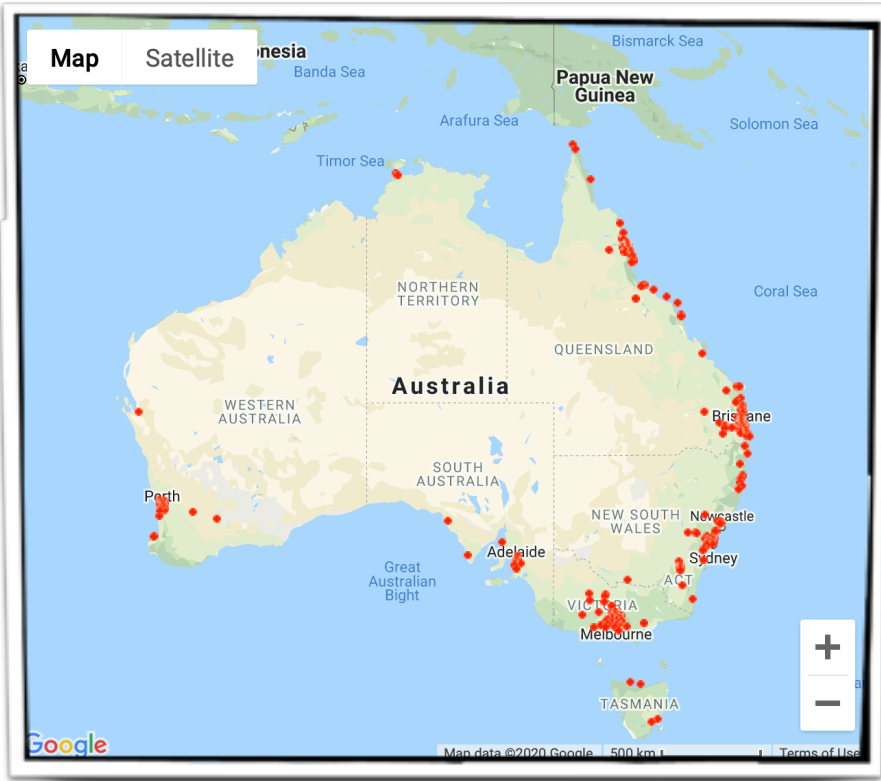


## TYPE OF ANIMAL

<b>Bandicoot</b>	<b>3</b>	<b>0.3%</b>
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<b>Bird (other)</b>	<b>510</b>	<b>47.6%</b>
<b>Echidna</b>	<b>2</b>	<b>0.2%</b>
<b>Frog</b>	<b>6</b>	<b>0.6%</b>
<b>Koala</b>	<b>6</b>	<b>0.6%</b>
<b>Macropod</b>	<b>98</b>	<b>9.1%</b>
<b>Mammal (marine)</b>	<b>0</b>	<b>0.0%</b>
<b>Native rat, mouse</b>	<b>8</b>	<b>0.7%</b>
<b>Possum, glider</b>	<b>154</b>	<b>14.4%</b>
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<b>Sea turtle</b>	<b>5</b>	<b>0.5%</b>
<b>Wombat</b>	<b>0</b>	<b>0.0%</b>
<b>Other native species</b>	<b>4</b>	<b>0.4%</b>
<b>Domestic, farm</b>	<b>16</b>	<b>1.5%</b>
<b>Introduced species</b>	<b>12</b>	<b>1.1%</b>
<b>Unknown species</b>	<b>104</b>	<b>9.7%</b>



# Distribution of Calls - Mar 2020



## DAY OF WEEK

Sunday	187	<div style="width: 187px;"></div>
Monday	192	<div style="width: 192px;"></div>
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8 pm - midnight	155	<div style="width: 155px;"></div>

## Distribution of Calls per Month

